



MANDATE TO YOUR BANK TO PAY BY DIRECT DEBIT

Name and full postal address of the Service Provider

ZAMBIAN HOME LOANS LIMITED

Saturnia House, Stand No. 6392 Dunduza Chisidza Crescent
Off Los Angeles Road, Longacres , Lusaka

Service Provider's Reference Number:

0 0 1 5 4 6 0 0 0 1

Payer's Account Number with Service Provider:

Payment Date (DD/MM/YYYY):

Expiry Date (DD/MM/YYYY):

Payment Frequency:

D W FN M Q H A

*D=Daily, W=Weekly, FN=Fortnightly, M=Monthly, Q=Quarterly, H=Half-Yearly, A=Annually

How many days before Payment Date
does the Direct Debit get processed:

4

How many days after Payment Date
does the Direct Debit get processed:

4

Fixed amount to be debited:

K

Variable amount to be debited subject to maximum of:

K

Service Details

Name:

Telephone Number:

Email:

Address:

Payer's personal Details

Bank Name:

Branch Name:

Sort Code:

Bank Account Number:

Payer's Bank Details

To: The Manager

Name and full postal address of your bank:

INSTRUCTION TO DEBIT MY ACCOUNT

Please pay: **Zambian Home Loans Limited** Direct Debits from my account detailed in this mandate subject to safeguards assured by the Direct Debits Guarantee. I understand that this mandate may remain with **Zambian Home Loans Limited** and, if so, details will be passed electronically to my Bank/NBFI.

Signatures:

Date:

Banks/NBFI may not accept Direct Debit Mandates for some types of accounts.

The Direct Debit Guarantee

1. This Guarantee is offered by all Banks/NBFI that take part in the DDACC System.
2. If the amounts to be paid or the payment dates change, **Zambian Home Loans** will give you 14 working days in advance of your account being debited or as otherwise agreed.
3. If an error is made by **Zambian Home Loans** or your bank, you are guaranteed a full and immediate refund of the amount paid from **Zambian Home Loans**.
4. You have to inform the bank/NBFI of a wrong amount that was debited from your account or if the payment failed.
5. You can cancel a Direct Debit at any time by writing to your Bank/NBFI. Please also send a copy of your letter to us.

Instruction to your bank/NBFI